



## **When was the last West Kentucky rate increase?**

The last revenue generating (rate) increase for the operations of the cooperative was in April 2009.

## **Has my bill increased since 2009?**

Yes - TVA power costs have increased on their base energy charge, as well as the monthly fuel cost adjustment which is a pass through to our members.

## **How does TVA impact my bill?**

TVA is the wholesale power provider for the cooperative and approximately 70 cents on every dollar that the cooperative collects go to TVA to pay the power bill.





## **Why has my customer charge increased over time?**

The customer charge is a service availability charge that is designed to cover the fixed costs to make the power available at your meter. Fixed costs include the poles, wire, transformers, etc. that are necessary to get power to your home or business. Other fixed costs are depreciation and interest.

## **Has my customer charge increased since 2009?**

Yes; however, the increase in the customer charge was offset by a decrease in the kWh charge each time in an effort to make revenue neutral changes.





## **What is the difference between a residential and general power account?**

Residential (as defined on the rate schedule)

This rate shall apply only to electric service to a single-family dwelling (including its appurtenances if served through the same meter), where the major use of electricity is for domestic purposes such as lighting, household appliances, and the personal comfort and convenience of those residing therein.

General Power (as defined on rate schedule)

This rate shall apply to the firm power requirements (where a customer's contract demand is 5,000 kW or less) for electric service to commercial, industrial, and governmental customers, and to institutional customers including, without limitation, churches, clubs, fraternities, orphanages, nursing homes, rooming or boarding houses, and like customers.

This rate shall also apply to customers to whom service is not available under any other resale rate schedule.

**\*\*This includes appurtenances (shops, wells, pool houses) served by a separate meter at a residence**

